CEC Entertainment

Chuck E. FOCUS

February 3, 2006



Inside this issue:



In The Spotlight...

Thought for the week...

Often it is the "small things" you do that will inspire the middle stars to become Super Stars!



Making Magic!



Make Magic Wilmington, DE #954

Southern Region ~ Jerry Lutskus' District

Great Leadership From GM ~ Todd Goldman

My children and I just attended a birthday party in your location in **Wilmington, Delaware**. Since I have two young daughters, I have been to many of your locations. Your Manager at the **Wilmington** restaurant, **John Dinan**, was fantastic and quite enthusiastic when it came to the birthday party. He also had the other children who were watching the festivities get excited while he threw tickets in the air. He resembled a pied piper with the majority of kids in the place following him around. Some even called him **Mr. John**. I suspect they were regulars! I never wrote to a company before about an employee, but I felt that **Mr. Dinan** deserved some praise for his work. He is the ideal manager for this type of environment. I will make the drive to this location in the future. The store was very clean, even the bathroom! The food was tasty and served quickly with a smile. The salad bar was very nice looking and the staff overall was very attentive. Thanks for a good experience!

Chuck E. Focus



Make Magic Thousand Oaks, CA #320

Western Region ~ Ed Porter's District

Great Leadership From GM ~ Peter Ignacio

I booked a birthday party online for a friend's child. I then went back two days later to re-schedule it. For some reason it did not confirm the change and I lost my booking. I still went in to Chuck E. Cheese's in **Thousand Oaks, CA** where I had booked my party on January 27th @ 1:30. There was an employee there by the name of **Mika (Mica ?) Martin**, that went beyond the normal helpfulness of employees. He helped to decorate our table with birthday decorations from Chuck E. Cheese. He got my goddaughter (birthday child) a balloon, crown, cake, candles, party bags, tokens, and food without missing a beat. He was very friendly, helpful, polite, and cheerful with the kids. There was only one other time that an employee has been that helpful to us. The other **Mika (the manager one)** at the same store did a great job last time we were there for a birthday party. I just want to thank them both for being the best kind of person there. I don't see people like them very often. Please give them both some kind of reward or acknowledgement for their outstanding performance. Also, please thank them one more time for me.

The Newest Coolest Toy

800 Ticket Instant Mohawk





To Start You Off:

- 12ea of the 800 Mohawk will be added to next DFI order. (item # 54926)

- **LOOK** in your weekly packet. There are 2—800 ticket price tags.

Displaying:

On the lowest right hand shelf, hang 4 Mohawks on a peg hook. Using a $14.99 CEC Plush, stretch a Mohawk over its head. Attach the 800 price tag to the shelf.

Selling Tips:

Have your cashiers wear the Mohawks while working the merchandise counter. They will fly out the door!



Reorder through DFI while supplies last.

Compliments

Weekending January 29, 2006

Midwest Region:

685,547 & 319

Western Region:

320,339,442,865 & 439

Southern Region:

939,72,616,541,452,968,964 & 954

Northern Region:

2~488,755,2~498,510,518,77,720, 460 & 420

Southwest Region: 309



WEEK 4

TOP TEN SALES VOLUME

LOCATION	VOLUME
1. BELL, CA #446	$95,590
2. SUN VALLEY, CA #418	$79,161
3. BRONX, NY #523	$73,080
4. VENTURA, CA #453	$70,779
5. BROOKFIELD, WI #841	$70,040
6. TORRANCE, CA #465	$67,996
7. BROOKLYN, NY #522	$67,629
8. GLENDALE, CA #634	$67,613
9. MILWAUKEE, WI #842	$66,660
10. FAIRFAX, VA #84	$64,334

Complaints

Weekending January 29, 2006

Midwest Region:

685,2~80,334,713,2~559,327,941,535,2~603, 604,796,793,794,737,738 & 938

Western Region:

364,43,49,3~429,324,367,2~308,325,717,710 & 441

Southern Region:

2~772,3~74,664,609,693,709,600,637,612,

605,543 & 954

Northern Region:

682,718,690,513,496,487,457,472,488,752,478,500,510,3~67,948,916,560,522,651,645,520,517,3~840

Southwest Region:

942,309,591,2-930,591,575,935,936,98,2-583,563,667,891,733,2-596,734,3-32

TOP TEN SALES INCREASE

LOCATION	% INCREASE
1. JONESBORO, GA #601	155.1%
2. CHARLOTTE, NC #039	126.8%
3. HICKORY, NC #382	121.3%
4. NORCROSS, GA #611	111.5%
5. CONYERS, GA #602	110.4%
6. MACON, GA #614	109.7%
7. ATLANTA, GA #729	109.3%
8. GREENVILLE, SC #615	107.6%
9. ATHENS, GA #612	104.7%
10. FAYETTEVILLE, GA #615	98.1%

New 5000 ticket Standard

**5000 Rescue Heroes Plug and Play is the new 5000 standard

**Start carrying it when you run out of the current 5000 standard, The Star Fortress Headquarters.

Holiday Prize Merch Inventory



Are you still celebrating the holiday season? Follow these steps to help eliminate your holiday prize merch inventory.

Issue: Do you still have LEC Christmas Trees?

What to do: Count and Call

Merch Dept @ 972-257-3069

New Promo Cup Info



“Pop Up Straw Cup”

This cup comes in 4 pieces:

Straw, lid, cup and flex tip

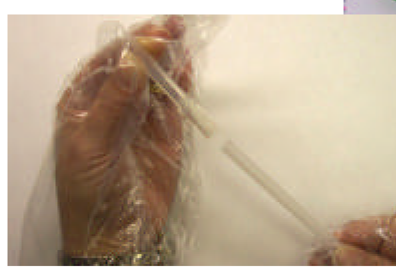
Putting the cup together:

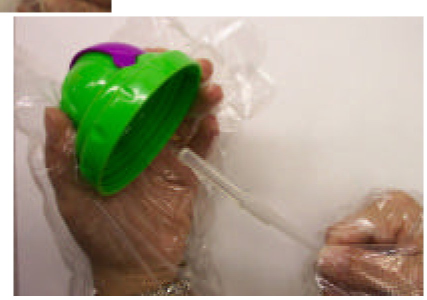
~attach straw and flex tip

~pull flex tip through bottom of lid

~twist cup together







**Make sure you wash your hands and wear gloves before assembling cups.

Beverage Bar Cleanings

By Facilities



A system that is often overlooked from the preventive maintenance perspective is the beverage bar system. The beverage bar system should be cleaned and tested by the local bottler (Coke) to validate the correct mix. Dispensing valves may also require replacement. The water filtration system to the beverage system should be checked and water filters replaced and dated. The drains and plumbing lines should be kept free of debris (straws, trash). If you have any questions, or concerns, please contact Facilities at 972/258-5643.

A quick reminder from the training dept:

As you know we are in the busiest time of the year. Please make sure our stores and our cast looks their best. Take a moment to pull out a cast member handbook and review the uniform standard with your team today. Don't forget those lanyards. The lanyards should now be an integrated part of our uniform. Every member of our team must wear the lanyard unless working in the kitchen. Show your pride, show your pins!

THANK YOU

$1,000

TIMES OVER!!

Bart Woods #947

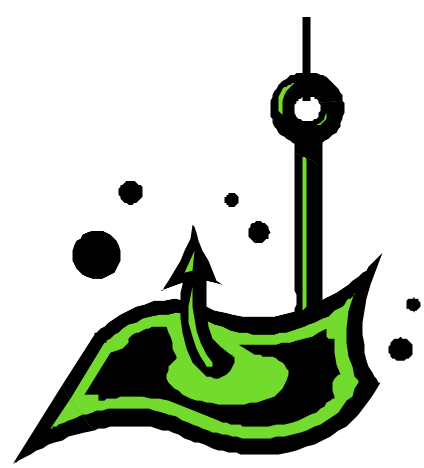
Adrienne Bright #719

You will receive $1000 next for your referrals, **Krista Klein and Chris Bright** in week's mail!









CEC Entertainment

4441 W. Airport Frwy.
Irving, TX 75062

Phone: 972-258-8507
E-mail:
www.chuckecheese.com

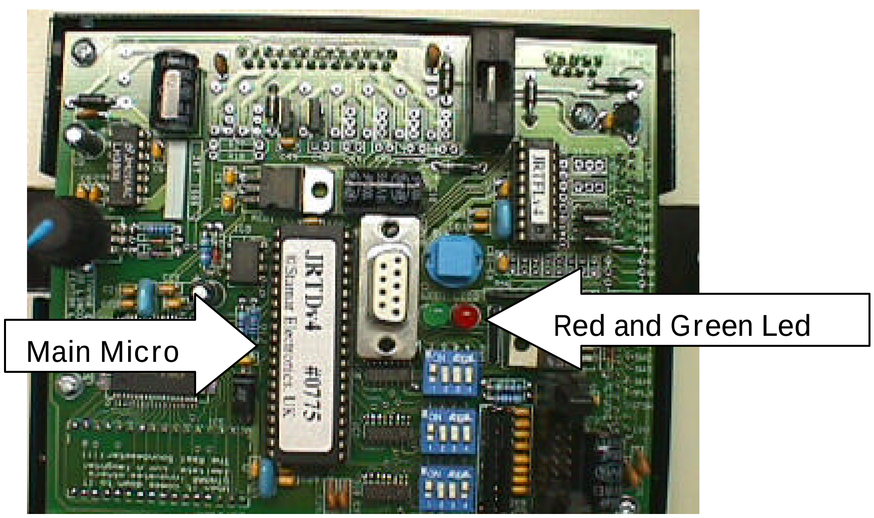
"Where a Kid can be a Kid!"



Tech Support

Jolly Roger Kiddie Rides

Located on the inside of the coin door, can be found the System 4000 timer board for the ride. If after coining up your ride, you do not get movement or game sound, first check to see if the red led is lit on the timer board. The red led indicates that there is power to the Timer board. The green led should light only when the coin switch is activated or the blue test switch next to the led is pressed. If the green led does come on the chances are good the main microprocessor has failed. The picture shows the timer with the cover off. The IC labeled JRTDv4 is the main microprocessor and is usually what fails when you are not able to coin up. Please call the Technical Support Department at 785 862 6002, and a replacement IC can be sent to you. The replacement IC will be a version 3 which we found to work much better then the version 4 IC.



Memo Park - CEC Magician

If your tickets have run out and the alarm is going off, instead of power down the game to reset it, you can reset the game by doing the following. First after replacing tickets into the game, insert the wand into the high speed position. Next take the wand and using the ring part of the wand touch the spiral. After touching the spiral the amount of tickets owed from the previous game should now dispense. If you have any questions please contact Technical Support at 785 862 6002.

Also remember to visit the SPT Technical Support Web site at www.bbs.cecentertainment.com for past technical updates.

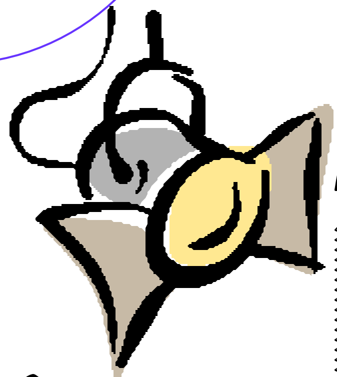
CEC Entertainment

Chuck E. FOCUS



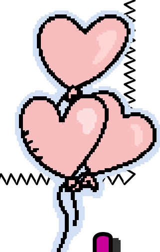


February 10, 2006



In The Spotlight... A Valentine Thought...

You make me laugh when I don't even want to smile!



Inside this issue:

Making Magic!



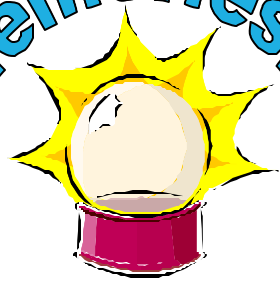
Make Magic Burnsville, MN #793

Midwest Region ~ Mike Graeber's District

Great Leadership From GM ~ David Moss

I was with my two kids and a friend from work on Saturday, February 4th, 2006 at the Chuck E. Cheese in **Burnsville, MN**. Let me tell you, the store was packed! When we got there I wanted to leave, but my children wanted to stay, and we always have a great time there. Anyway, there was no room to move around, to zip up your coat or even help your child put on their shoes. When I found out we had to wait in line, I was dumb-founded! I could not believe such a thing. The young lady, whose name was **Jessica**, (my daughter made me ask her name because she thought **Jessica** was the most beautiful girl ever!) told me that we would have about a twenty minute wait. We waited in line and as we waited, **Jessica** made sure that everyone in line was being taken care of and reassured us that we would all be getting tables and that our pizza would not be brought out until we got a table. Also, she was giving out free tokens to all of the kids that were waiting in line and giving them complements about their clothes and little things like that. She did an amazing job keeping the line moving and even was cracking little jokes here and there to keep the parents happy too. She was a perfect person to be in charge, because she was so personable and knew how to handle all of those people. When we got up to the front of the line, we were talking and I found out that she was only 19! I was shocked! She is doing an amazing job for being so young! I just wanted to pass this info on to you about what an amazing experience my kids and I had and to say THANK YOU to **Jessica**!

Making Magical Memories...



Make Magic Texarkana, TX #570

Southwest Region ~ Cheryl Bolin's District

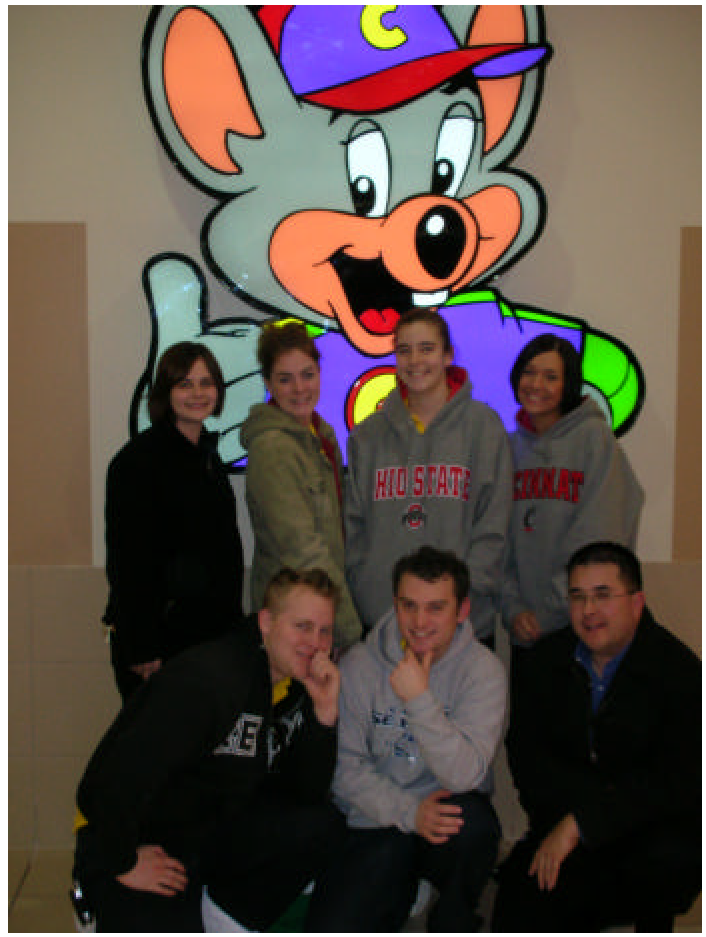
Great Leadership From GM ~ Ron Holland

I am new in **Texarkana** and have never been to the Chuck E. Cheese here before. My son and I went one night last week and was just really blown away! First of all when we walked in the door there was a girl named **Jessica** that greeted us, she was just wonderful! She even told Chuck E. himself about it being our first time and he came and welcomed us to his place! There are not many places left that even care that you walk in the door let alone greet you in with such kindness. But I was real impressed with the people you have employed there. I made sure to speak with the manger before I left and let her know that I really enjoyed everything and that my son and I would be returning very soon. She was just as great as the rest of your team. I don't know how your other stores are but I can guarantee they don't have anything on the one in **Texarkana, TX**. Thank you for making our visit wonderful and for making me want to return to Chuck E. Cheese!

Opening Team

MANSFIELD, OHIO #746

JANUARY 23, 2006



TOP

GM AMY, KARA, PAM, CHRISSY

BOTTOM

TONY, JOHN, NUO JAMES

Compliments

Weekending February 5, 2006

Midwest Region:

342,700,349,2-345,96,58 & 736

Western Region:

2-429,362,589 & 333

Southern Region:

2-770,609 & 954

Northern Region:

2~434,512,755,480,82,780,524,

520 & 835

Southwest Region:

570,581,691,3-749 & 38



WEEK 5

TOP TEN SALES VOLUME

LOCATION	VOLUME
1. BELL, CA #446	$87,938
2. GLENDALE, CA #634	$84,295
3. SUN VALLEY, CA #418	$79,044
4. BRONX, NY #523	$76,702
5. BROOKLYN, NY #522	$76,103
6. LYNWOOD, CA #377	$69,391
7. ARDEN WAY, CA #410	$68,813
8. TORRANCE, CA #465	$65,117
9. QUEENS, NY #513	$64,470
10. VENTURA, CA #453	$63,110

Complaints

Weekending February 5, 2006

Midwest Region:

342,53,101,740,559,2~327,536,544,606,97,96 ,726,604,63,58,737,2~736 & 557

Western Region:

322,200,329,355,462,315,447,406,356,865,

558,443 & 376

Southern Region:

772,2-703,382,701,474,403,613,869,380,84 & 387

Northern Region:

424,513,499,752,510,2~481,519,741,65,560,

65,485,489,751,468 & 839

Southwest Region:

304,595,90,564,111,2-340,2-962,891

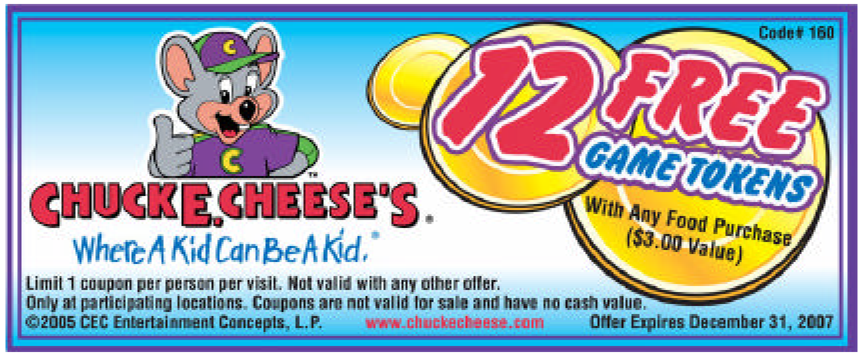
& 2-597

TOP TEN SALES INCREASE

LOCATION	% INCREASE
1. PASADENA, TX #691	63.6%
2. CHARLOTTE, NC #039	126.8%
3. BEAUMONT, TX #930	35.9%
4. HOUMA, LA #706	35.8%
5. LAFAYETTE, LA #715	35.2%
6. MOBILE, AL #560	33.2%
7. HAYWARD, CA #363	31.7%
8. JACKSONVILLE, FL #62	30.0%
9. S. EDMONTON, AB #834	27.6%
10. JACKSONVILLE, FL #66	26.9%

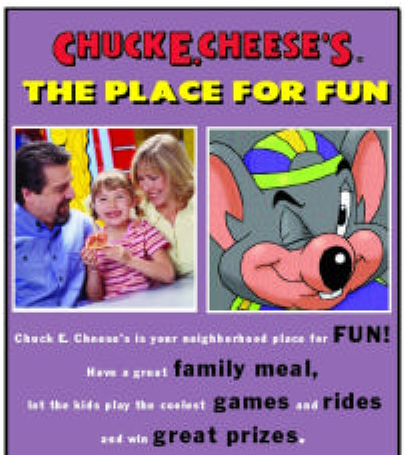

CHUCK E. CHEESE'S.
MORE FUN! MORE SAVINGS!
Family fun is waiting at Chuck E. Cheese's. Cool games, tickets, and prizes galore. Don't forget the big money saving coupons here from Minute Maid!
GET 10 FREE GAME TOKENS
WITH ANY FOOD PURCHASE AND COUPON UNTIL 10/31/06.
SAVE UP TO $20
KIDS! Earn more FREE tokens for good grades.
Minute Maid. Exclusive Offer
SUPER FAMILY FUN PACK
SAVE $10
ONLY $18.99
Minute Maid. Exclusive Offer
DOUBLE TOKEN TIME
SAVE $10
40 FREE TOKENS
BUY 40 GAME TOKENS FOR ONLY $10.00 AND GET 40 MORE GAME TOKENS FREE ONLY WITH THIS COUPON!

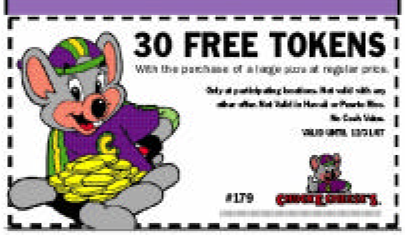

CHUCK E. CHEESE'S.
CHUCK E. CHEESE'S.
100% Natural String Cheese
WHIRLS
12 FREE Game Tokens
$3.00 value
NET WT. 12 OZ. (336g)


Code# 160
CHUCK E. CHEESE'S.
Where A Kid Can Be A Kid.
12 FREE GAME TOKENS
With Any Food Purchase ($3.00 Value)
Limit 1 coupon per person per visit. Not valid with any other offer.
Only at participating locations. Coupons are not valid for sale and have no cash value.
©2005 CEC Entertainment Concepts, L. P.
www.chuckecheese.com
Offer Expires December 31, 2007

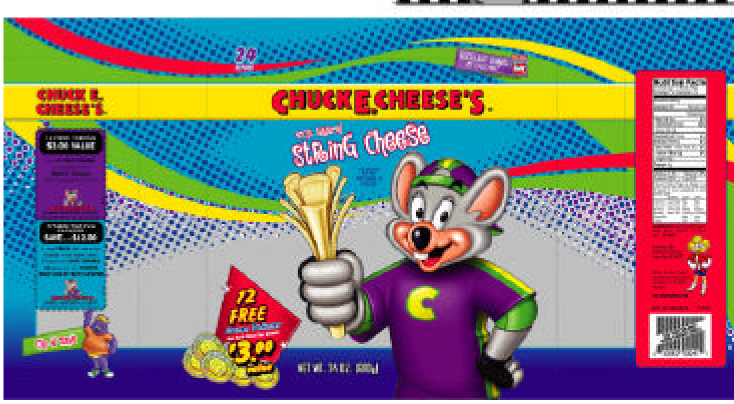

Nutrition Facts
FPO
CHUCK E. CHEESE'S.
PIZZA FRIES
PIZZA FLAVORED POTATO STICKS MADE WITH REAL POTATOES


WARNING
CHUCK E. CHEESE'S.
10 FREE


CHUCK E. CHEESE'S.
THE PLACE FOR FUN
Chuck E. Cheese's is your neighborhood place for FUN!
Have a great family meal,
let the kids play the coolest games and rides
and win great prizes.


30 FREE TOKENS
With the purchase of a large pizza at regular price.
#179
CHUCK E. CHEESE'S.


Nutrition Facts
CHUCK E. CHEESE'S.
PIZZA FRIES
PIZZA FLAVORED POTATO FRIES MADE FROM SELECT WHOLE POTATOES
1.5 oz (42.5 grams)
ZERO G TRANS FAT
10 FREE


CHUCK E. CHEESE'S.
CHUCK E. CHEESE'S.
100% Natural String Cheese
12 FREE
$3.00 value
NET WT. 24 OZ. (680g)


REDEEM FOR
35 FREE TOKENS!
CHUCK E. CHEESE'S.
$8.75 VALUE


35 FREE
GAME TOKENS
CHUCK E. CHEESE'S.
www.chuckecheese.com

1st QUARTER 2006 CROSS PROMOTIONS

Minute Maid

Product on retail shelves February – May 2006 with the following offers:

10 Free game tokens with any food purchase (limit 3 per person per visit) –# 328
Super Family Fun Pack – #104
1-2 topping pizza or Super Combo, 4 drinks and 30 game tokens for $18.99

Double Token Time – #327
Buy 40 game tokens for $10.00 and get 40 more game tokens free

Coupons expire 10/31/06

Land O Frost – Dagwood Lunch Meats

On retail shelves March – May 2006 featuring the following offer:

35 Free tokens with the purchase of a large 1-2 topping pizza or Super Combo at regular price– #117

Coupons expire 10/31/06

Schreiber String Cheese

New CEC licensed product on retail shelves March 2006 (Wal-Mart) with the following offers:

12 oz. – 12 free tokens (limit 3 per person per visit) - #330

Play Package - #178

1 large 1-2 topping pizza or Super Combo, 2 regular size soft drinks, 33 game tokens for $17.99

24 oz. - 12 free tokens (limit 3 per person per visit) - #330

3 Times The Fun Package - #177

1 large 1-2 topping pizza or Super Combo, 3 regular size soft drinks, 33 game tokens for $18.99

Coupons expire 12/31/07

Maya & Miguel DVD

On retail shelves 4/18/06 featuring the following offer:

30 free tokens with the purchase of a large 1-2 topping pizza or Super Combo at regular price- #179

Coupons expire 12/31/07

Taste of Nature – Gummy Pizzas & Potato Sticks

New CEC licensed product on retail shelves Spring 2006 with the following offers:

5 oz. Gummy Pizzas – 10 free with any food purchase - #174

5 oz. Potato Sticks – 10 free with any food purchase - #172

1.5 oz. Potato Sticks – 5 free tokens with any food purchase - #181

Coupons expire 12/31/07

Boley Toys – Play Food Sets

New CEC licensed product on retail shelves Spring 2006 with the following offers:

Bucket – 12 free tokens with any food purchase (one coupon per visit) - #160 (Available at Wal-Mart)

Pegged – 10 free tokens with any food purchase (one coupon per visit) - #162 (Available at Dollar Tree)

Coupons expire 12/31/07

Tips From Benefits

Keep Your Heart Healthy

Keeping your heart strong and healthy isn't complicated—but it does take a little effort. Taking care of your heart can pay off in good health dividends for years to come.

- **Visit your doctor.** Have regular checkups including blood pressure and cholesterol level readings, as appropriate for you. Talk with your doctor about any risk factors including illnesses, ongoing health conditions and family medical history. If you have health concerns such as diabetes, high blood pressure or high cholesterol, carefully follow your doctor's instructions and keep him or her informed of any symptoms or changes.

- **Kick the smoking habit.** Don't put it off any longer. Many serious health risks are associated with smoking, including heart disease and elevated blood pressure. Consider a smoking cessation program or talk with your doctor about aids such as nicotine gum or patches. Counseling or a support group also may be helpful. Quitting smoking may not be easy, but your health—and life—depends on it.

- **Fuel up with good food.** Eat foods that are low in fat, cholesterol and sodium. But, remember that low in fat doesn't always mean low in calories, so read nutrition labels carefully. A diet high in fiber can lower cholesterol, so be sure to include foods such as whole grains and beans in your diet. Fruits and vegetables also can supply fiber, as well as many heart-healthy vitamins and minerals. If you drink alcoholic beverages, do so in moderation.

- **Keep your body moving.** Exercise is important for a healthy heart—but that doesn't mean you need to be a marathon runner. Aerobic exercise such as walking, bicycling or swimming is great for your heart. Choose an activity that is a good match to your fitness level and be sure to start slowly. Gradually work up to five days a week, 30 minutes a day. Before beginning any exercise or sports program, talk with your doctor.

- **Learn to manage stress and anger.** Keeping life on an even keel isn't always possible. However, you can make changes to the way you react to life's daily challenges. Use relaxation techniques such as deep breathing, gentle stretching or meditation. Look at your daily and long-term priorities. Are your expectations realistic? Do your best each day and let the rest go. Eating well and exercising can help make stress management easier. Make time for good health and good relationships—it will do your heart good.

Want to learn more about keeping your heart strong and healthy?
Call Optum® any time—24 hours every day.

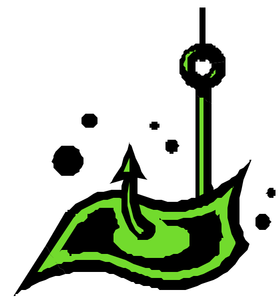
THANK YOU

$1,000

TIMES OVER!!

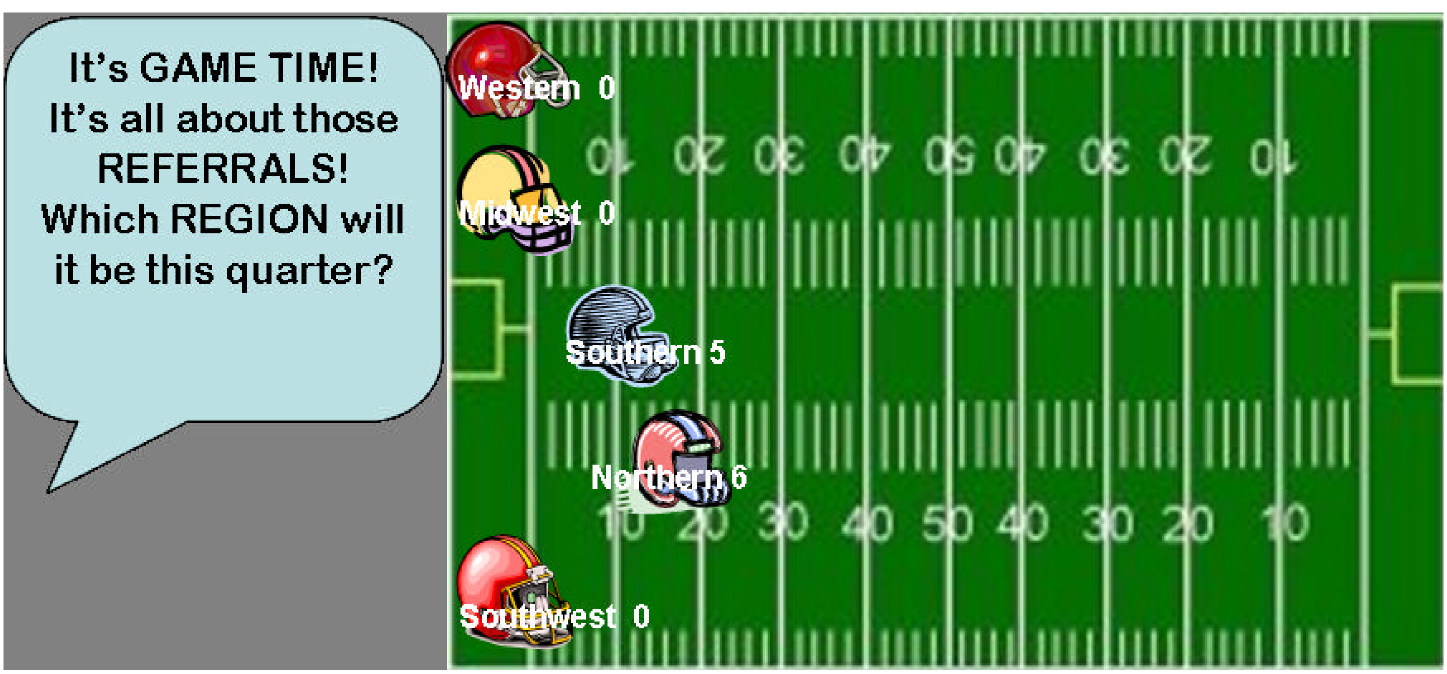
Tim Barnes #613

Dion Dissette #616



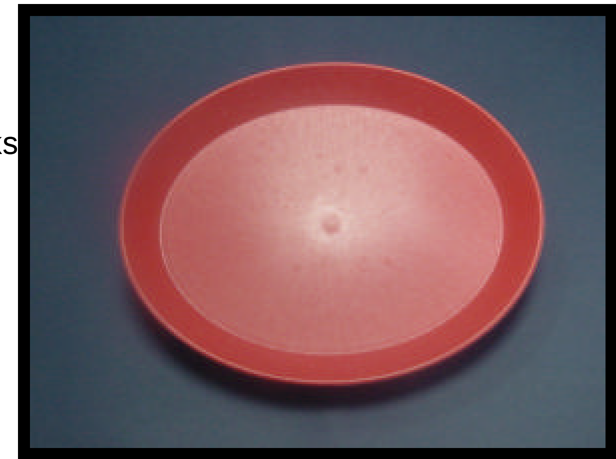


You will receive $1000 next for your referral, **Ellen Long** in next week's mail!



New Deli Server

New & improved Deli servers are here! Some of the features are:



- Able to stack more in same space
- Fit more (upright) in peg dish racks
- Easier to spot in trash
- Thicker rims
- Tightens presentations
- Order by the dozen at E Don **# 2C919**
- $45.65 per dozen ($3.80 ea)

Merch Updates

** 2000 Standard - Since the Tootsie Roll Pillows were such a great hit we have sold out! We are trying to get some more for the future but for now - the 2000 Standard will be the 2000 Plasma Storm.

** The Super Chuck Costume was NOT just for the summer program. Kids LOVE to dress up and it was our test to see if our guest would want a costume – and they SOLD! The costume IS a standard – they are a great deal for our guest @ $5.99 so KEEP selling them! Wait until you see the next one we are getting in!!

Speed Proof Procedures





Speed Proof ½ Dozen Skins at a time.



To help speed the proof process for more than ½ dozen skins at a time; position the skins as close to the oven heat as possible using your proofing shelves, and dough trays.

CEC Entertainment

4441 W. Airport Frwy.
Irving, TX 75062

Phone: 972-258-8507
E-mail: www.chuckecheese.com





Tech Support

"Where a Kid can be a Kid!"

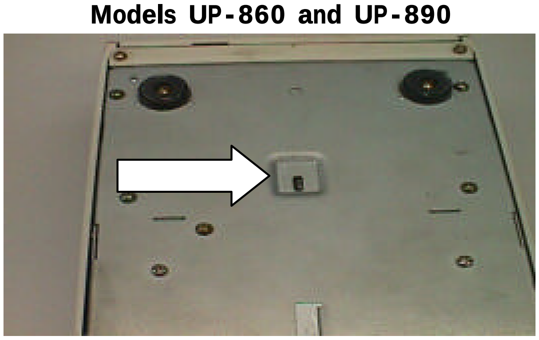
Amutec Photo Ride Printer

When you receive an advance replacement printer from SPT Technical Support you will notice a picture taped to the top the printer cover. Once a repair has been made the last thing we do is print a picture and tape that to the top of the printer with a written date and who repaired the printer. At times when you receive a new printer you may have to make adjustments due to your camera being different from ours. The adjustments should be small and only for better picture quality. After making the adjustments, your picture should be very close to the picture found on the printer. The adjustments should be made only with the contrast and brightness controls on the front of the printer.

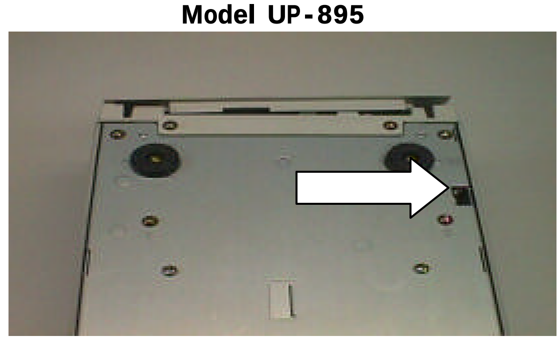
If you suspect that you have a problem with your printer on your photo ride. There is easy check you can do first to verify if the problem is with the printer or the camera. First, if you press the print button on the printer and the printer speaker beeps then most likely there is no video to the printer from the camera. To be sure that the printer is working properly, you can remove it from the ride. Take the printer to one of the monitors in the showroom and go from video out of the monitor to video in of the printer. Then press the print button, it should print whatever image is on the monitor it that moment. If it prints fine then the problem is with your camera or possibly the 12 volt power supply to the camera. There is also a fuse inside the camera and a 5 volt regulator that may have failed.

If you have had issues with the printer door not opening, it could be that the paper may have become jammed inside the door. If you have already tried door release button on the printer and the door still does not open, next you would want to try the manual override lever on the bottom of the printer. The pictures below will highlight for you where the manual release lever is located for the two models of printers found in most CEC Photo Ride games. By instructing your gameroom attendants the use of these manual release levers could save your location the repair cost of a replacement printer. You may also receive a repaired printer and the door release button does not work try the manual lever and open and the close the door. This should then allow you to open and close the door with the button again. If you have any questions, please contact the SPT Technical Support department at 785 862 6002.

Models UP-860 and UP-890



Model UP-895

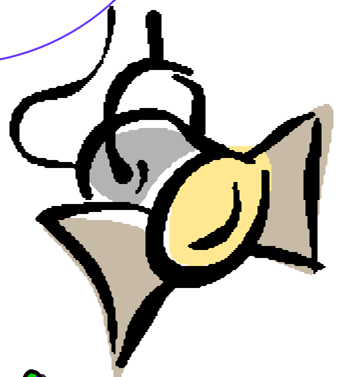


CEC Entertainment

Chuck E. FOCUS

February 17, 2006

Inside this issue:



In The Spotlight...

Lois Perry

The greatest pleasure in life is doing what people say you cannot do.



Making Magic!



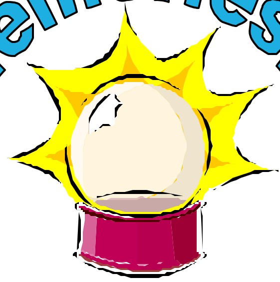
Make Magic Fayetteville, GA #615

Southern Region ~ Abbas Saadat's District

Great Leadership From GM ~ Lorenzo Leverette

My sister just moved recently to **Fayetteville, Georgia**. I was visiting her around the time of my niece's birthday (Jan. 14, 2006), and she decided to take her to CEC to celebrate. I was kind of hesitant at first, but decided to go along with the plan. I would just like to send a "Thank You" out to the **Fayetteville, GA** CEC. As a former employee of CEC, I was used to seeing all types of stores- from new units to former Showbiz pizza conversion units. I used to deal with new units and training when I worked for CEC. Despite the companies high standards of cleanliness it's always a challenge for any manager to maintain a new stores' "luster." I was surprised to see that the **Fayetteville** CEC had accomplished this feat. The store was spotless!!! No "glow" around the games or skytube poles, all games & rides worked and played PERFECT. The service was great! The general manager (I believe his name was **Lorenzo**) greeted us at the door enthusiastically; he even explained the Kid check process. (WOW) Having helped train managers and dozens of cast members, it impressed me that the GM "walked the talk." The salad bar and pizza was perfect and to CEC standards. I just couldn't get over how everything was "just right" considering that the shift was AM on a Saturday with just the GM and 4 others! In addition, his show room cast members actually performed the Live Show. I've visited CEC's all over the country; about 60% of them only play the live show music, but this store actually performed, my 5 year old niece LOVED IT!!! I'm glad my sister and her family have somewhere clean and safe to visit to have family fun. CEC was my first job, and I was an employee for 5 and a half years. Even though I left CEC, I'm still PROUD of the standards it holds for the company, its employees, and for every guest. Thanks again!!!

Making Magical Memories...



Make Magic Burlington, MA #488

Northern Region ~ John Connolly's District

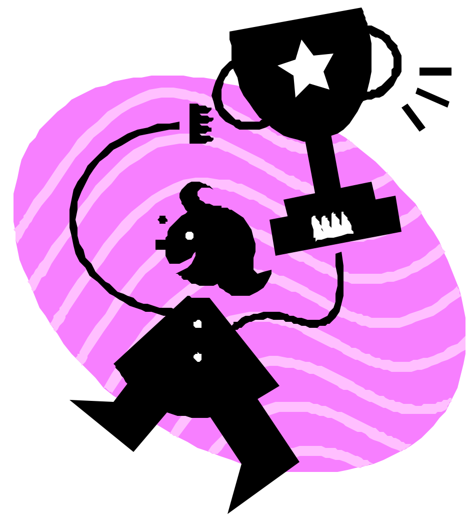
Great Leadership From GM ~ Ronald Romano

I wanted to tell you how wonderful **ED BATES** is at the **Burlington, MA** store. I had my niece (3) & nephew (5) there on Sun 1/22 (I was there for almost 5 hours... Ed is absolutely fantastic with the kids. He is so outgoing & has a great attitude. I let him know as well as the store mgr. **Ron**. I have been to many (& I tell you many) but this location is by far the best in regards to availability of the games & rides for the kids, cleanliness & the management & employee team. Several of the games had run out of tickets, & **Ed** was right there to help out and even gave the kids a few coins here & there and took the time to talk to them to see if they were having fun. I give him so much credit for working in such a hectic atmosphere. I believe he has EXACTLY what it takes to work at Chuck E.!!! Please rest assured this location is the one I will always go to with my niece & nephew. Thanks!

Amy Sabotka

Cherry Hill, NJ #498

January Compliment Winner



Amy chose a $50 Mobil/Exxon gift card from Mark Flores.

Way to go AMY!!

Stay connected with your guest and next time it could be you...

Compliments

Weekending February 12, 2006

Midwest Region:

685,59,553,603,793,58,738 & 737

Western Region:



634 & 865

Southern Region:

2-87,72,607,616,455 & 614

Northern Region:

748,489,873 & 2-870

Southwest Region:

570,598,581,593,733,597,596,949

WEEK 6

TOP TEN SALES VOLUME

LOCATION	VOLUME
1. BELL, CA #446	$86,448
2. SUN VALLEY, CA #418	$75,106
3. GLENDALE, CA #634	$74,352
4. BRANDON, FL #420	$67,636
5. TORRANCE, CA #465	$65,504
6. BROOKFIELD, WI #841	$63,734
7. VENTURA, CA #453	$61,600
8. ARDEN WAY, CA #410	$61,360
9. LYNWOOD, CA #377	$60,745
10. NATIONAL CITY, CA #439	$57,022

Complaints

Weekending February 12, 2006

Midwest Region:

475,2~547,101,559,336,535,763,2~714,97,31 9,2-63,746,738,2-746 & 736

Western Region:

2~373,399,108,329,634,357,377,423,406,708, 3~865 & 558

Southern Region:

2-772,608,330,365,39,412,706,652,2-84,605 & 965

Northern Region:

433,527,625,457,498,82,485,523,501,651,832 ,873 & 847

Southwest Region:

599,942,592,565,583,340,563,933,962,742, 749,310 & 598

TOP TEN SALES INCREASE

LOCATION	% INCREASE
1. PONTIAC, MI #337	48.4%
2. SAN BERNARDINO, CA #415	46.1%
3. JOPLIN, MO #749	29.3%
4. BRANDON, FL #420	25.4%
5. HUMBLE, TX #105	19.5%
6. ST. PETE, FL #460	19.1%
7. GRAND JUNCTION, CO #708	18.7%
8. TULSA, OK #891	16.3%
9. BEAUMONT, TX #930	16.2%
10. PASADENA, TX #691	16.1%

CONGRATULATIONS!!



Wendy Synder

Hagerstown, MD #772



Our 4th Quarter Referral Drawing Winner!!!

New LEC

FIESTA CHUCK E.

- Display the new LEC on the counter with your other Limited Edition Chuck E's.
- If you still have the Gold Metal Chuck, it is ok to display all three in the basket.



New $8.99 T-Shirt

CEC Gel T-Shirt

Once you have run out of **EVERY** size of the Super Chuck T-Shirt, order the new Gel T-Shirt from DFI.

XS, S, M, L

Display as pictured where the Super Chuck T-Shirt was on the wall. Have one sleeve visible with out covering the picture.



FEBRUARY 26, 2006 COUPON PROMOTION

All stores will be participating in a coupon promotion on February 26. Below is a detailed list by market with coupon versions.

SUPER FUN FAMILY PACK	**BUY 40 TOKENS**	**$9.99 LARGE PIZZA**	**BIG BLAST PACK**	
- 1 large pizza with one or two	**GET 40 TOKENS FREE**		- 1 large pizza with one or two	
toppings or Super Combo		Buy any Large Pizza	toppings or Super Combo	
- 4 regular size soft drinks	Get a total of 80 tokens	with 1 topping	- 4 regular size soft drinks	
- 30 tokens		for only $9.99	- 100 tokens	
ONLY $19.99 WITH COUPON	Can be used with other offers		ONLY $29.99 WITH COUPON	
MARKETS:			WICHITA FALLS	
ABILENE	COLORADO SPRINGS	HUNTSVILLE	ORLANDO	
ALBANY, GA	COLUMBIA, MO	INDIANAPOLIS	PALM SPRINGS	
ALEXANDRIA	COLUMBIA, SC	JACKSON, TN	PITTSBURGH	
ATLANTA	COLUMBUS, GA	KANSAS CITY	PORTLAND, OR	
AUGUSTA	CORPUS CHRISTI	LITTLE ROCK	RALEIGH/DURHAM	
AUSTIN	DALLAS/FT. WORTH	LOS ANGELES	SALISBURY, MD	
BATON ROUGE	DENVER	MEMPHIS	SAN ANTONIO	
BILOXI/GULFPORT	DETROIT	MIAMI	SAN DIEGO	
BIRMINGHAM	FLINT/SAGINAW	MILWAUKEE	SAVANNAH	
BOWLING GREEN	FORT SMITH	MINNEAPOLIS	SHERMAN	
CEDAR RAPIDS	GRAND JUNCTION	MOBILE/PENSACOLA	TAMPA/ST. PETE	
CHARLESTON, WV	GRAND RAPIDS	NASHVILLE	TULSA	
CHICAGO	GREENVILLE, SC	NEW ORLEANS	TYLER/LONGVIEW	
CLEVELAND	HOUSTON	OKLAHOMA CITY	WEST PALM	
SUPER FUN FAMILY PACK	**BUY 50 TOKENS**	**FUN TIME PACK**	**BIG BLAST PACK**	
- 1 large pizza with one or two	**GET 50 TOKENS FREE**	- 1 large pizza with one or two	- 1 large pizza with one or two	
toppings or Super Combo		toppings or Super Combo	toppings or Super Combo	
- 4 regular size soft drinks	Get a total of 100 tokens	- 4 regular size soft drinks	- 4 regular size soft drinks	
- 30 tokens		- 50 tokens	- 100 tokens	
ONLY $20.99 WITH COUPON	Can be used with other offers	ONLY $23.99 WITH COUPON	ONLY $29.99 WITH COUPON	
MARKETS:	HATTISBURG	MACON	SAN FRANCISCO	
AMARILLO	JOPLIN	MCALLEN/BROWNSVILLE	SANTA BARBARA/SANTA MARIA	
ANCHORAGE	LA CROSSE	MONTGOMERY	SEATTLE	
BAKERSFIELD	LAFAYETTE	NEW YORK	SHREVEPORT/TEXARKANA	
BALTIMORE	LAKE CHARLES	OLYMPIA	SPRINGFIELD, IL	
DAVENPORT, IA	LANSING	OMAHA	TOLEDO	
DOTHAN	LEXINGTON, KY	RAPID CITY	VICTORIA	
EL PASO	LINCOLN	ROCKFORD, IL	WASHINGTON DC	
GREEN BAY	LUBBOCK	SALINAS/MONTEREY	WACO	
SUPER FUN FAMILY PACK	**BUY 50 TOKENS**	**FUN TIME PACK**	**BIG BLAST PACK**	
- 1 large pizza with one or two	**GET 50 TOKENS FREE**	- 1 large pizza with one or two	- 1 large pizza with one or two	
toppings or Super Combo		toppings or Super Combo	toppings or Super Combo	
- 4 regular size soft drinks	Get a total of 100 tokens	- 4 regular size soft drinks	- 4 regular size soft drinks	
- 30 tokens		- 50 tokens	- 100 tokens	
ONLY $21.99 WITH COUPON	Can be used with other offers	ONLY $24.99 WITH COUPON	ONLY $30.99 WITH COUPON	
MARKETS:	COLUMBUS, OH	PORTLAND, ME	SYRACUSE, NY	
ALBANY, NY	FRESNO/VISALIA	PROVIDENCE	TOPEKA, KS	
ALBUQUERQUE	HARRISBURG, PA	RICHMOND	JACKSONVILLE, FL	
BINGHAMPTON	HARTFORD	ROCHESTER	JOHNSTOWN/ALTOONA	
BOSTON	LOUISVILLE	SACRAMENTO	ST. LOUIS	
CHARLOTTE, NC	PHILADELPHIA	SPRINGFIELD, MA		
SUPER FUN FAMILY PACK	**BUY 40 TOKENS**	**$9.99 LARGE PIZZA**	**BIG BLAST PACK**	
- 1 large pizza with one or two	**GET 40 TOKENS FREE**		- 1 large pizza with one or two	
toppings or Super Combo	w/ any food purchase	Buy any Large Pizza	toppings or Super Combo	
- 4 regular size soft drinks	Get a total of 100 tokens	with 1 topping	- 4 regular size soft drinks	
- 30 tokens		for only $9.99	- 100 tokens	
ONLY $19.99 WITH COUPON	Can be used with other offers		ONLY $29.99 WITH COUPON	
*****PLEASE NOTE THAT THIS "BUY 40 GET 40" COUPON MUST BE USED WITH A FOOD PURCHASE*****				
MARKETS:			WICHITA, KS	
BEAUMONT	CHATTANOOGA, TN	FT. WAYNE	SIOUX FALLS	
BOISE, ID	DAYTON/SPRINGFIELD	KNOXVILLE	SOUTH BEND	
BUFFALO	DES MOINES, IA	PEORIA	SPRINGFIELD, MO	
CHARLESTON, SC	EVANSVILLE	SIOUX CITY	TRI-CITIES/JOHNSON CITY	
SUPER FUN FAMILY PACK	**BUY 50 TOKENS**	**FUN TIME PACK**	**BIG BLAST PACK**	
- 1 large pizza with one or two	**GET 50 TOKENS FREE**	- 1 large pizza with one or two	- 1 large pizza with one or two	
toppings or Super Combo	w/ any food purchase	toppings or Super Combo	toppings or Super Combo	
- 4 regular size soft drinks	Get a total of 100 tokens	- 4 regular size soft drinks	- 4 regular size soft drinks	
- 30 tokens		- 50 tokens	- 100 tokens	
ONLY $19.99 WITH COUPON	Can be used with other offers	ONLY $23.99 WITH COUPON	ONLY $29.99 WITH COUPON	
*****PLEASE NOTE THAT THIS "BUY 50 GET 50" COUPON MUST BE USED WITH A FOOD PURCHASE*****				
MARKETS:	MADISON	VEGAS		
ERIE	RENO	WILKES BARRE/SCRANTON		
GREENSBORO/WINSTON SALEM	ROANOKE, VA	YOUNGSTOWN		
SUPER FUN FAMILY PACK	**FUN TIME PACK**	**FUN MEAL DEAL**	**BIG BLAST PACK**	
- 1 large pizza with one or two	- 1 large pizza with one or two	- 1 large pizza with one or two	- 1 large pizza with one or two	
toppings or Super Combo	toppings or Super Combo	toppings or Super Combo	toppings or Super Combo	
- 4 regular size soft drinks	- 4 regular size soft drinks	- 4 regular size soft drinks	- 4 regular size soft drinks	
- 30 tokens	- 50 tokens	- 75 tokens	- 100 tokens	
ONLY $21.99 WITH COUPON	ONLY $24.99 WITH COUPON	ONLY $27.99 WITH COUPON	ONLY $30.99 WITH COUPON	
MARKETS:	GREENVILLE/NC (JACKSONVILLE)			
SUPER FUN FAMILY PACK	**BUY 40 TOKENS**	**FUN TIME PACK**	**BIG BLAST PACK**	
- 1 large pizza with one or two	**GET 40 TOKENS FREE**	- 1 large pizza with one or two	- 1 large pizza with one or two	
toppings or Super Combo		toppings or Super Combo	toppings or Super Combo	
- 4 regular size soft drinks	Get a total of 80 tokens	- 4 regular size soft drinks	- 4 regular size soft drinks	
- 30 tokens		- 50 tokens	- 100 tokens	
ONLY $19.99 WITH COUPON	Can be used with other offers	ONLY $23.99 WITH COUPON	ONLY $29.99 WITH COUPON	
MARKETS:	CINCY			
SUPER FUN FAMILY PACK	**BUY 50 TOKENS**	**$9.99 LARGE PIZZA**	**BIG BLAST PACK**	
- 1 large pizza with one or two	**GET 50 TOKENS FREE**		- 1 large pizza with one or two	
toppings or Super Combo		Buy any Large Pizza	toppings or Super Combo	
- 4 regular size soft drinks	Get a total of 100 tokens	with 1 topping	- 4 regular size soft drinks	
- 30 tokens		for only $9.99	- 100 tokens	
ONLY $19.99 WITH COUPON	Can be used with other offers		ONLY $29.99 WITH COUPON	
MARKETS:	PHOENIX, YUMA & EL CENTRO			**SUPER BUFFET SAVER**
SUPER FUN FAMILY PACK	**FUN TIME PACK**	**BUY 40 TOKENS**	**BIG BLAST PACK**	Get 5 free tokens
- 1 large pizza with one or two	- 1 large pizza with one or two	**GET 40 TOKENS FREE**	- 1 large pizza with one or two	with each
toppings or Super Combo	toppings or Super Combo		toppings or Super Combo	buffet purchase
- 4 regular size soft drinks	- 4 regular size soft drinks	Get a total of 80 tokens	- 4 regular size soft drinks	**MARKETS:** MIDLAND, TX
- 30 tokens	- 50 tokens		- 100 tokens	
ONLY $20.99 WITH COUPON	ONLY $23.99 WITH COUPON	Can be used with other offers	ONLY $29.99 WITH COUPON	
MARKETS:	NORFOLK/VIRGINIA BEACH			

Call the POS department at 972/258-5451 if you have any questions about your registers. If you have any questions after hours, call 817/870-0744.

Please call Piper Rainne at 972/258-5489 if you have any questions about the coupon promotion.

CEC Entertainment

4441 W. Airport Frwy.
Irving, TX 75062

Phone: 972-258-8507
E-mail:
www.chuckecheese.com

"Where a Kid can be a Kid!"



Tech Support

Studio C Emergency Back up disk

An Emergency Back up Kit is available from the SPT Parts Department (785 862 6005) part # **STC-CRASH and cost only $7.14**. If at any time your Studio C computers hard drive should fail this kit will allow you to get your show running again until the hard drive can be replaced. The Kit contains an emergency floppy disk and 3 CD's labeled Variety show. By inserting the floppy disk and rebooting you can operate your show from the floppy drive. You also need to replace the original CD's in the DVD players with the Variety CD's found in the Kit. Each disk is labeled 1, 2, and 3 corresponding with the number of each DVD player and needs to be installed in the correct order to allow the Birthday shows to play correctly. It would also be a good idea to at times test the emergency disk to be sure that it works correctly. This emergency back up kit can also be a valuable aid for troubleshooting issues with your Studio C show. It is highly recommended that every location that has a Studio C Show have this kit. Should you have any questions please contact the SPT Technical Support Department at 785 862 6002.

Studio C Shows

Available also from the SPT Parts Department is a Studio C Technical Manual. It is very important that every location with a Studio C show has one. Contained in this Manual are many useful pages of information that will assist you with many of the technical issues you may have with your show. When you call the SPT Technical Support department, we will reference the manual as an aid to help resolve your issues as quickly as possible. This manual can also be found on the SPT Technical Support web site www.bbs.cecentertainment.com

Please also remember to visit the web site for many of your technical issues. If you have never visited the web site before and would like instructions on how to log in and use the web site please call the SPT Technical Support department at 785862 6002, and we will be happy to walk you through the process. Also if you have any suggestions to add to the site please let us know.

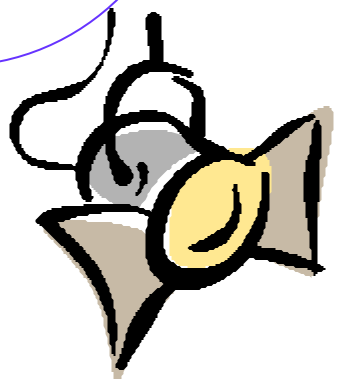
CEC Entertainment

Chuck E. FOCUS

February 24, 2006



Inside this issue:



In The Spotlight...

Tina Glenn

Sometimes your joy is the source of your smile, but sometimes your smile can be the source of your joy.

Magical Hospitality



Magical Hospitality Ft. Collins, CO #865

Western Region ~ Russ Stutzman's District

Great Leadership From GM ~ Mandy Elliot

This was my first time at this particular Chuck E. Cheese in **Ft. Collins, CO**. I just opened up a new business and moved my family out here from Utah, so after a long day of driving and moving, I decided to treat my kids to dinner at Chuck E. Cheese. I have to say that from the moment I walked in I was highly impressed by the cleanliness of this particular location, and also the service. We came on Wednesday evening, the 8th of February. As soon as we entered, the manager, Shauna greeted us and asked if we were celebrating anything special. So we told her our story. She gave us extra tokens and a balloon for my daughter, which read, "Welcome to Colorado". And then she told us to have a magical time. The cashier was also very prompt. When we walked up, she was helping people at the prize counter, but she looked right at me, and said, "I'll be right with you." And sure enough, she was with me not more than a minute later. Then, while we were playing, we lost some tokens in some of your games, but Andy came and fixed them immediately. He even gave my daughter extra tokens. And a little later, Chuck E. Cheese himself came out to dance with the kids and give them free tickets. This is by far the best experience that I have ever had at one of you Chuck E. Cheese locations and I will be back again. All of the employees working were so helpful and "spunky" it really seemed like they were having a good time and enjoyed being there.



Make Magic Hulen, TX #595

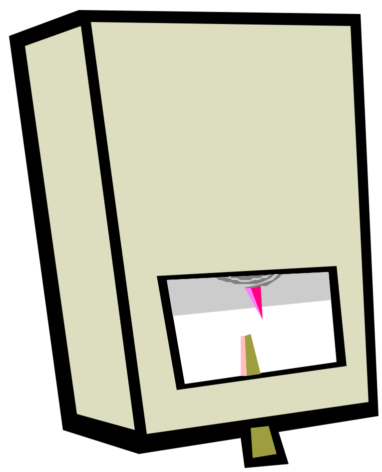
Southwest Region ~ Albert Houpy's District

Great Leadership From GM ~ Brandon Bemrick

On Friday, February 10th, my granddaughter had her 3 year old birthday party at location #595 in **Hulen, TX**. This party was at 8pm and the store was very crowded. Yet **Brandon Bemrick** (the General Manager) and his staff were so professional. They treated us like we were the only ones in the store. Everything was wonderful from the food being on time and hot, to the salad bar staying clean and filled. This is the first time I have been in this particular store and I just wanted to publicly tell **Brandon** and his staff thank you.

HVAC Spring Preventive Maintenance

The HVAC spring preventive maintenance visit will be performed in most of your locations during the month of March. If the outside temperature is below 40 degrees, this spring start-up may be performed in May. They will not be able to test the air conditioning if the outside temperature is too low. They will; however, still come and check your system in the heat mode to make sure everything is still operational and change the filters.



If you have any questions regarding this information or about your HVAC service, please contact the Facilities Department at 972/258-5643. Thank you and have a beautiful spring!

Compliments

Weekending February 19, 2006

Midwest Region:

103,826,348,686 & 746

Western Region:

633,300 & 306



Southern Region:

74

Northern Region:

682,434,512,496,755,480,528,500 ,520,470 & 517

Southwest Region:

81,596 & 579

WEEK 7

TOP TEN SALES VOLUME

LOCATION	VOLUME
1. BELL, CA #446	$88,248
2. BROOKLYN, NY #522	$79,959
3. SUN VALLEY, CA #418	$77,758
4. BRONX, NY #523	$75,423
5. GLENDALE, CA #634	$75,412
6. TORRANCE, CA #465	$72,508
7. VENTURA, CA #453	$70,550
8. ARDEN WAY, CA #410	$70,216
9. LYNWOOD, CA #377	$67,779
10. GARDEN GROVE, CA #422	$64,615

Complaints

Weekending February 19, 2006

Midwest Region:

713,2~101,556,335,628,535,536,97,606,841, 555,737,3~746,736 & 938

Western Region:

2~363,410,364,329,453,367,2~852,423,428, 558,710,300 & 306

Southern Region:

532,402,2~772,703,330,68,121,939,381,706, 869,729,637,972,762,66,601,437,450 & 2~483

Northern Region:

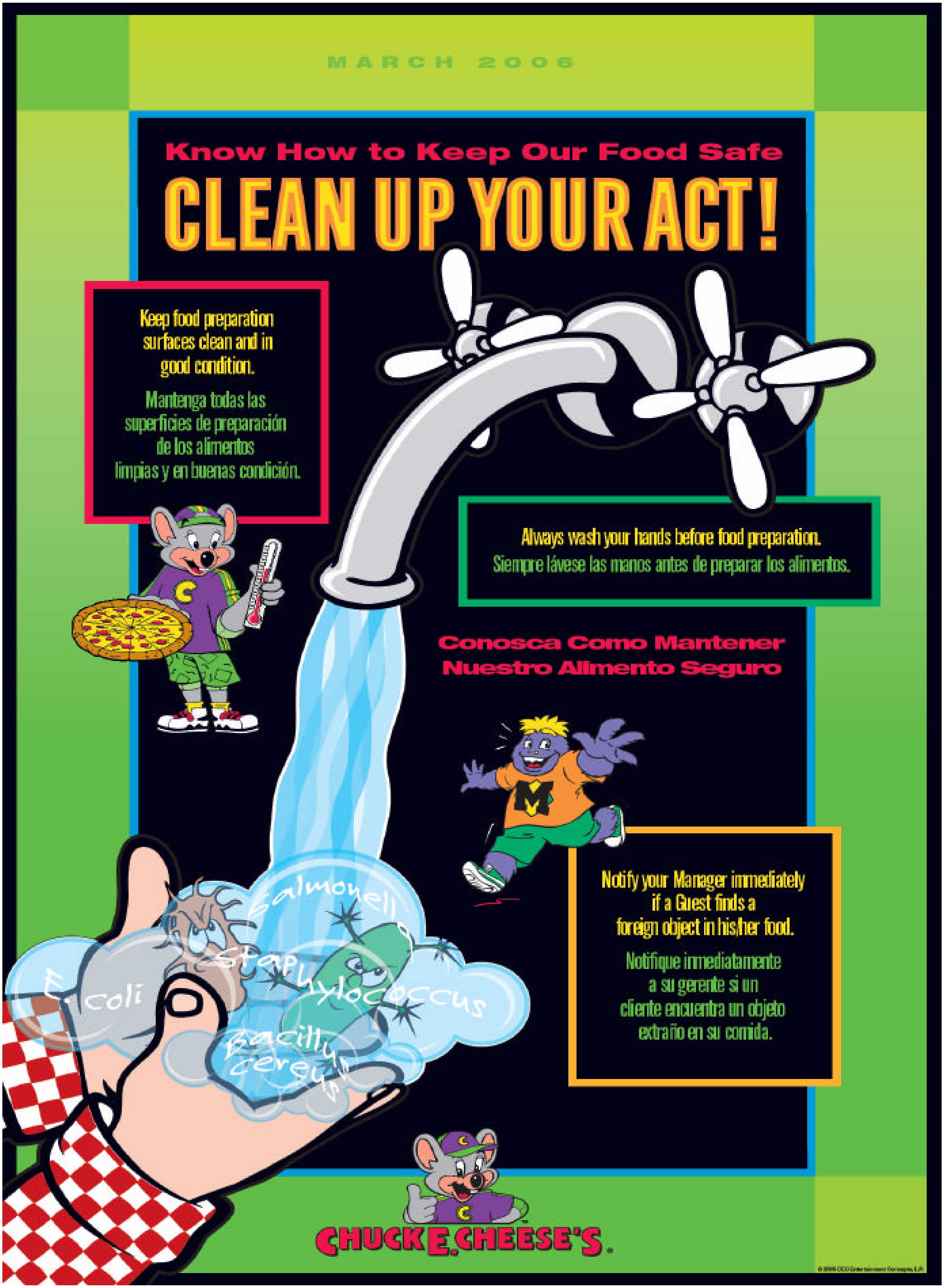
681,472,519,480,498,849,489,525,463,2~516 & 526

Southwest Region:

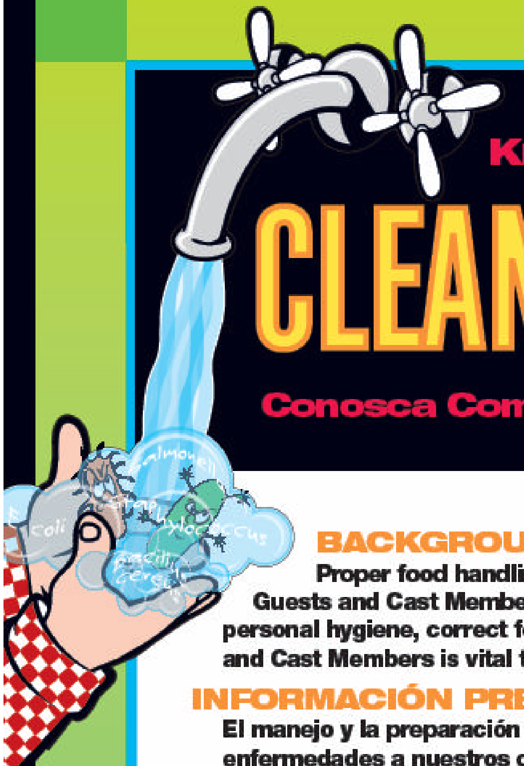
942,691,593,583,111,963,733 & 2~416

TOP TEN SALES INCREASE

LOCATION	% INCREASE
1. SAN BERNARDINO, CA #415	58.6%
2. ATLANTA , GA#729	36.5%
3. WATERBURY, CT #463	25.7%
4. UNION, NJ #542	23.9%
5. KATY, TX #598	23.8%
6. FREDERICKSBURG, VA #545	22.7%
7. SILVER SPRINGS, MD #402	21.7%
8. AMARILLO, TX #937	21.5%
9. DANVERS, MA #478	19.5%
10. ERIE, PA #536	19.0%


MARCH 2006
Know How to Keep Our Food Safe
CLEAN UP YOUR ACT!
Keep food preparation surfaces clean and in good condition.
Mantenga todas las superficies de preparación de los alimentos limpias y en buenas condición.
Always wash your hands before food preparation.
Siempre lávese las manos antes de preparar los alimentos.
Conosca Como Mantener Nuestro Alimento Seguro
Notify your Manager immediately if a Guest finds a foreign object in his/her food.
Notifique inmediatamente a su gerente si un cliente encuentra un objeto extraño en su comida.
Salmonella
Staphylococcus
E. coli
Bacillus cereus
CHUCK E. CHEESE'S.

MARCH 2006



Know How to Keep Our Food Safe

CLEAN UP YOUR ACT!

Conosca Como Mantener Nuestro Alimento Seguro

BACKGROUND INFORMATION

Proper food handling and preparation are mandatory in preventing serious illness of Guests and Cast Members. Stress to all Cast Members that food safety starts with personal hygiene, correct food storage and proper food serving. The safety of our Guests and Cast Members is vital to our success.

INFORMACIÓN PREVIA

El manejo y la preparación adecuada de los alimentos son obligatorios para prevenir graves enfermedades a nuestros clientes y empleados. Enfatice a todos los empleados que la seguridad de los alimentos comienza con la higiene personal, el almacenamiento adecuado de los alimentos y el servir correctamente los mismos. La seguridad de nuestros clientes y empleados es vital para nuestro éxito.

DISCUSSION POINTS

- ❑ Remind Cast Members to practice FIFO, First In - First Out, when storing new food items.
- ❑ Remind Cast Members to use Day Dots to identify days product should be rotated and used.
- ❑ Remind Cast Members about FAT-TOM to reduce bacterial growth in food.
  - F = High protein foods
  - A = Foods low in acid
  - T = Food that should not be in temperature danger zone for more than 4 hours.
  - T = Temperature Danger Zone is 41° F to 140° F.
  - O = Some bacteria requires oxygen to grow.
  - M = Potentially hazardous foods have high water activity levels.
- ❑ Use FAT-TOM to guard against bacterial growth in potentially hazardous foods.
- ❑ Always wash your hands before preparing any food items.
- ❑ Keep all surfaces clean and in good condition.
- ❑ Make sure all food is free of foreign objects.
- ❑ Store chemicals away from food preparation and storage areas.
- ❑ Contact your Manager immediately if a Guest finds a foreign object in his/hers food.

PUNTOS PARA LA DISCUSIÓN

- ❑ Recuerde al empleado que debe practicar FIFO, First In-First Out (Primero en entrar - primero en salir) cuando almacene los nuevos artículos de alimentos.
- ❑ Recuerde al empleado que debe utilizar los Day Dots (Puntos para Días) para identificar los días que deben ser alternados y utilizados los productos.
- ❑ Recuerde a los empleados acerca de FAT-TOM para reducir el crecimiento de bacterias en los alimentos.
  - F – Alimentos de alto contenido en proteínas.
  - A – Alimentos de bajo contenido ácido.
  - T – Alimento que no debe permanece en la zona de peligro de la temperatura por más de 4 horas.
  - T – La zona de peligro de la temperatura es de 41F a 140F.
  - O – Algunas bacterias necesitan del oxígeno para crecer.
  - M – Los alimentos que presentan un riesgo potencial tienen grandes niveles de actividad de agua.
- ❑ Utilice FAT-TOM para proteger los alimentos que presentan un riesgo potencial del crecimiento bacteriano.
- ❑ Antes de preparar cualquier tipo de alimentos siempre lávese las manos.
- ❑ Mantenga todas las superficies limpias y en buenas condiciones.
- ❑ Asegúrese que todos los alimentos estén libres de objetos extraños.
- ❑ Almacene los productos químicos lejos de áreas de preparación de alimentos y almacenamiento.
- ❑ Notifique inmediatamente a su gerente si un cliente encuentra un objeto extraño en su comida.



CHUCK E. CHEESE'S

Marketing Updates

The coupon offers for database registration at chuckecheese.com are:

US - #180

$19.99 Fun Package

1 Large 1-2 topping pizza or Super Combo

2 Drinks

33 tokens

$17.99

Canada only - $23.99 Fun Package

1 Large 1-2 topping pizza or Super Combo

4 Drinks

35 tokens

$23.99

New Prize/Merch Program Update

There are going to be some **GREAT** changes to the Prize/Merch Program coming this summer! But the changes are SO big that we need to start preparing now - so PLEASE bear with us as we switch over categories over the next few months - **Great** things are on the way!

50 Ticket Level Changing

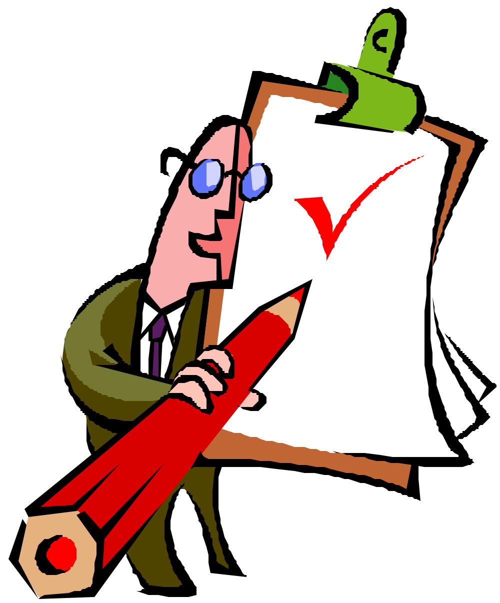
There are two changes in the 50 ticket level

50 Ruler Prize has changed to **50 Magic Trick Prize**

50 Sticker Prize has changed to **50 Whoopee Cushion Prize**

The item numbers are not changing just the descriptions.

New Hire Forms From HR



Effective immediately all new hire forms must be submitted to the Payroll Department by 2:00 pm on Wednesdays. Any forms submitted after the deadline will not be processed until the next payroll.

FYI: All locations will soon be live on Aloha. The new hire information will be entered at the location versus the Payroll Department. This system will make it impossible for a check to be generated for any new hire that has not been completely inputted into the Aloha system at the store level.

WOTC ONLINE PRODUCT INSTRUCTIONS (effective 11/28/2005)

For New Hire – Completing Applicant/WOTC Survey

Click the W.O.T.C. Portal icon on your Aloha Manager toolbar and the new hire will be taken to the W.O.T.C. Applicant Survey (8850). This link will display a login screen prompting the new hire for the username and password. The username box is made up of **three** sections. Enter **EM** in the first section, **34** in the second section, and the three-digit store number (for stores with two digits, i.e. 99, place a zero in front of the store number, i.e. **099**) in the last section. No password is required to be entered for the password option.

Example (If you were location 099):

Username: **EM34099**

Password: <--- leave blank

Upon completion of the survey, if prompted to do so, the new hire should print the populated 8850 form and sign it and return this to the GM. The GM should mail the 8850 form in the Ernst & Young, LLP prepaid envelope immediately. To document completion of the survey, print a copy of the Employee Survey Summary screen (with the control/confirmation number) and place this page in the new hire's file.

Release notice for additional documentation: Depending upon the criteria selected and the state the new hire is employed in a release notice may or may not be required. If the release form is needed the system will generate a populated form. The new hire should complete the form and this may be returned to Ernst &Young, LLP in a separate prepaid envelope.

For General Manager – Monitoring the WOTC Process

Click the W.O.T.C. Processing Ernst & Young, LLP icon on the desktop and the GM will be taken to the W.O.T.C. Applicant/Employee W.O.T.C. Survey (8850 form) and various W.O.T.C. reports. This link will display a login screen prompting the GM for the username and password. The username box is made up of three sections. Enter LM in the first section, 34 in the second section, and the store number in the last section. The password is Chuck with a capital "C" plus the three-digit store number.

After logging in, click the Report link and this will take you to seven report options. The first four reports will be the reports that the GM will use to monitory the WOTC process.

1. Activity Overview – select date range to produce a current activity report.
2. Employees Needing Form 8850 Completion – select option and outstanding 8850s will be displayed.
3. Employees Needing Documentation – select option and outstanding documents will be displayed.

Employees Not Surveyed for WOTC – select date range and employees to be screened will be displayed.

If you have any questions, please contact Jeremy Brister at **X4219.**

CEC Entertainment

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"Where a Kid can be a Kid!"



Tech Support

Ely and Delta Fly Monthly maintenance check

It's very important that during your monthly inspection of your ride, that you remove the outer and the inner black box. Once you have removed the inner black box, you should now see what is pictured in figure 1. At the top of the inner frame, the lift chain goes through a sprocket as the ride travels up and down. The sprocket is attached to the inner frame by a large pin. The brackets of the inner frame that the pin passes through, see figure 2, needs to be checked to be sure that the chain is not rubbing on the bracket. Also the pin should fit firmly in the holes in the bracket without any space between the pin and the bracket as shown in figure 2. The chain should also be inspected for any wear and replaced if any wear is found. **Also examine the master link on your drive chain for any wear which should be replaced once a year. A replacement master link can be ordered through the SPT Parts Department, part # MP-1288 at a cost of $2.23.** It may also be a good idea that if your ride is two years or older to replace the master link. It's low in cost and takes very little time. Please contact the SPT Technical Support Department at 785 862 6002, should you have any questions.

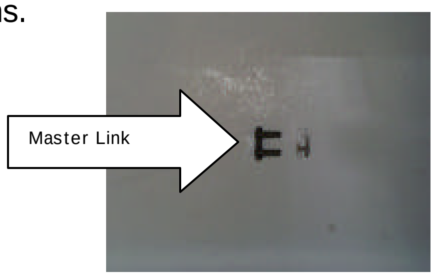


Figure 2 (Inner Frame)

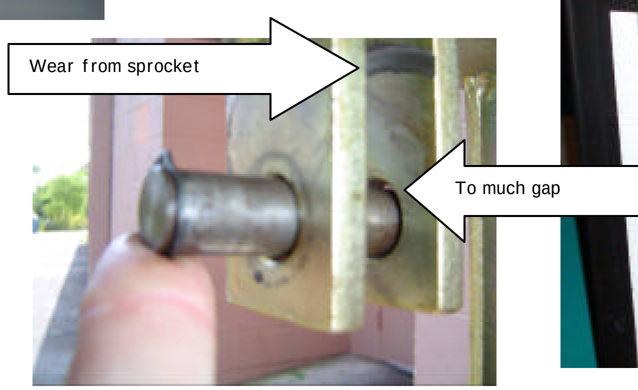
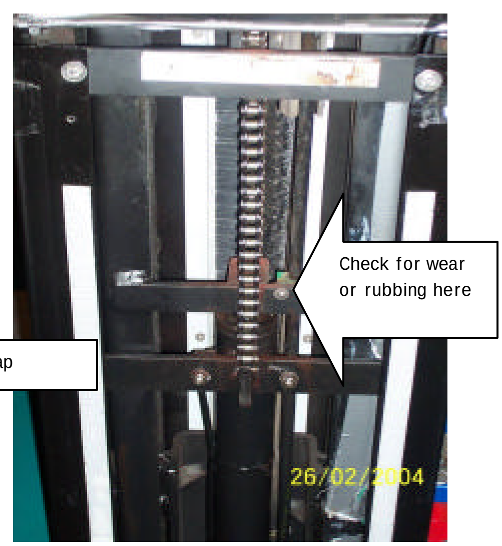


Figure 1



CHUCK E. FOCUS - FEBRUARY 2006 ISSUES
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